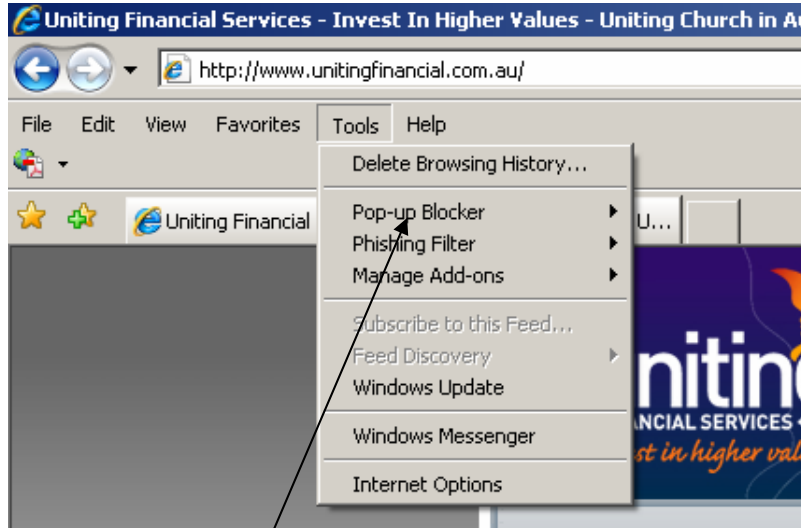


Internet Explorer 7 and Downloading Transactions from Internet Account Access

This can be done 'off-line' or 'on-line' and you should close the browser and restart it before retrying (do not need to disconnect and re-dial)

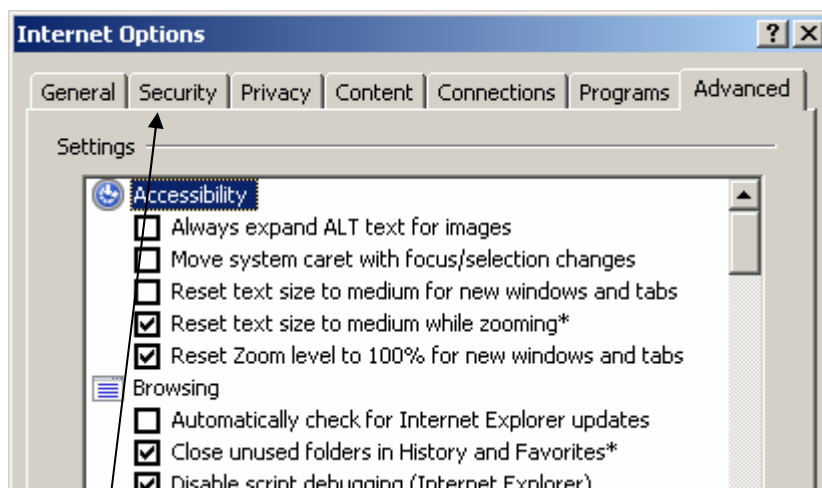


First - Go to Pop-up Blocker and Pop-up Blocker Settings. Enter the web address of *.uca.org.au and click on Add

Set Filter Level (bottom of window) to Medium.

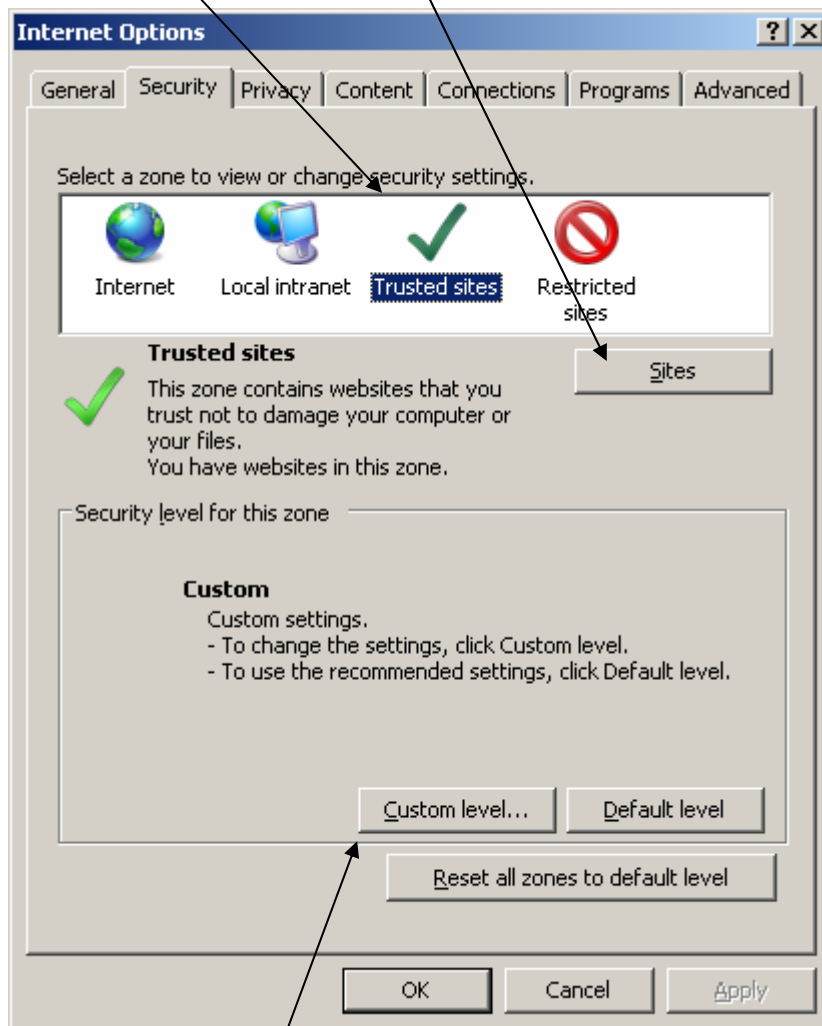
Click on Close

Second - Go to Phishing Filter and select Phishing Filter Settings



Select Security Tab

Trusted Sites and click on Sites button

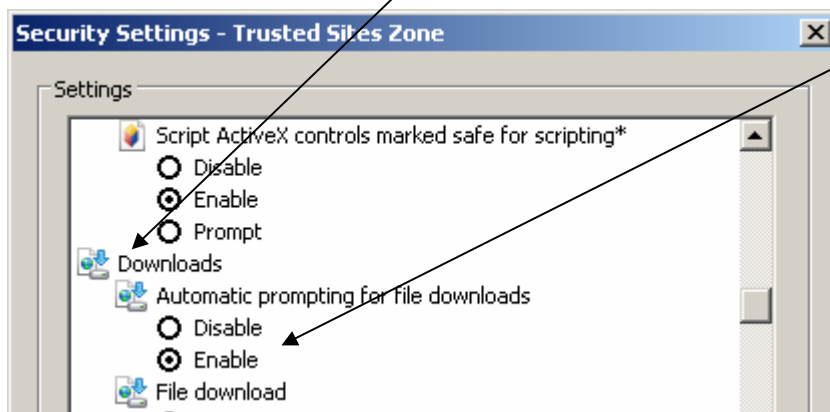


Enter web address <https://ucisnsw.uca.org.au> and click on Add

Click on Close

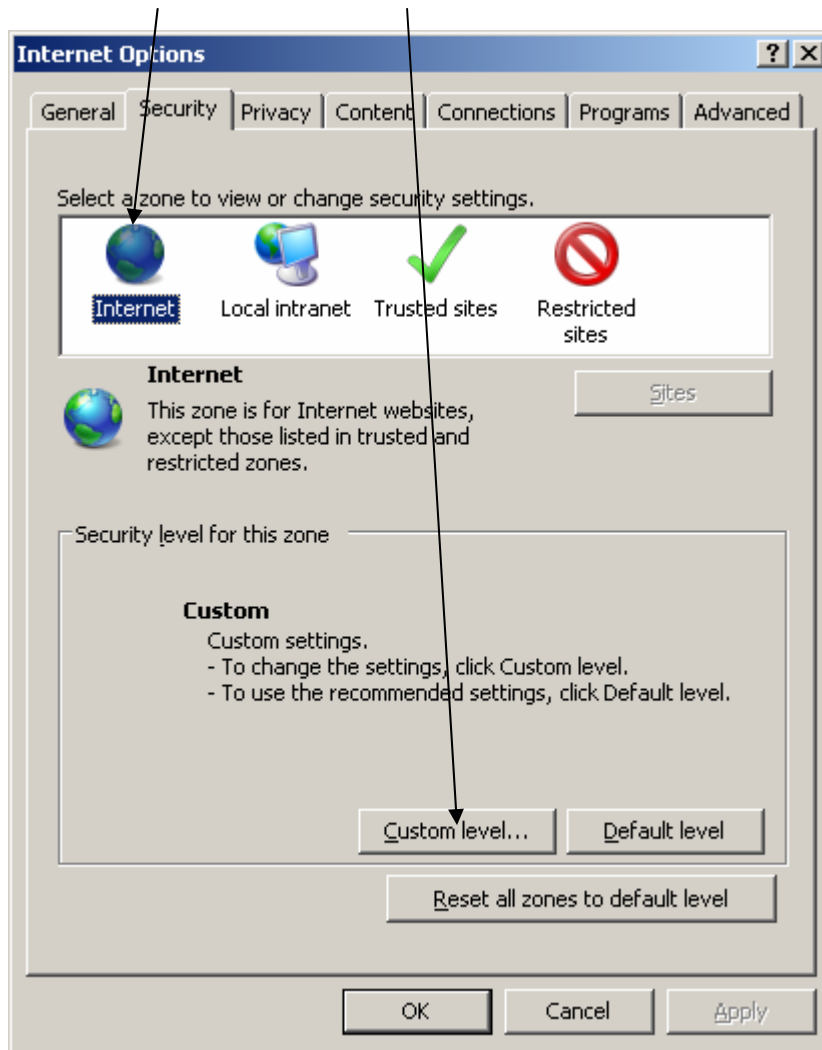
Click on Custom Level near bottom of Window.

Scroll down until you find Download

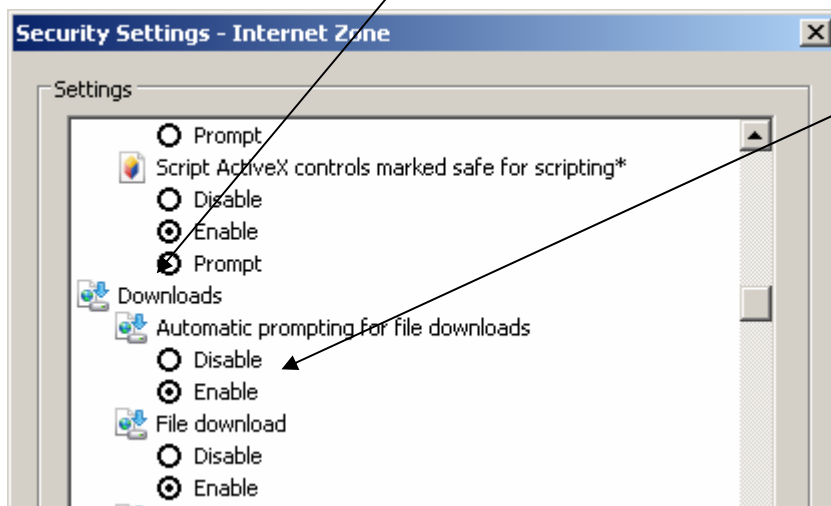


Ensure Automatic prompting for file downloads is set to Enable. If not click in circle next to Enable. Click on OK

Click on Internet and then Custom Level



Scroll down until you find Downloads



Ensure Automatic prompting for file downloads is set to Enable. If not click in circle next to Enable. Click on OK

Click on OK. Close Browser and re-open.