

Uniting by Phone Quick Start Guide

Tips on how to get started on Uniting by Phone



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Access your At Call Investments over the phone by using the **Uniting by Phone** service. You can also obtain the balance for Loans and Fixed Term Investments.

This will save you time and is available 24 hours per day, 7 days per week.

To help you get started, we have prepared this short guide to assist you in using our **Uniting by Phone** service.

- 1 Call 1300 133 673 (may not be accessible from overseas)**
- 2 Press 1 to access Uniting by Phone**
- 3 Enter your ID number followed by the # key (this may be different to any Uniting Online codes you may have)**
- 4 Enter your Uniting by Phone Access Code followed by the # key (this may be different to any Uniting Online codes you may have)**
- 5 The system will automatically give you the balances of your At Call Investments and any At Call Investments that you are authorised to sign on (provided you have requested Uniting by Phone access to these investments)**

	Press
For your At Call Investment balance	1
For your Loan/Fixed Term Investment balance	2
To hear your last ten transactions	3
To transfer funds	4
For interest earned in last financial year	5
To access another ID number	7
To change your Access Code	8,5
To speak to one of our staff (during normal office hours)	9

When you have finished simply hang up the phone.

Once you become more familiar with the system you may press ahead without waiting for the prompts.

We suggest you keep this guide by the telephone when you first use the Uniting by Phone service.



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