



Uniting Online Trouble Shooting Guide

Pop ups, etc Explorer: V7 and V8

Document History

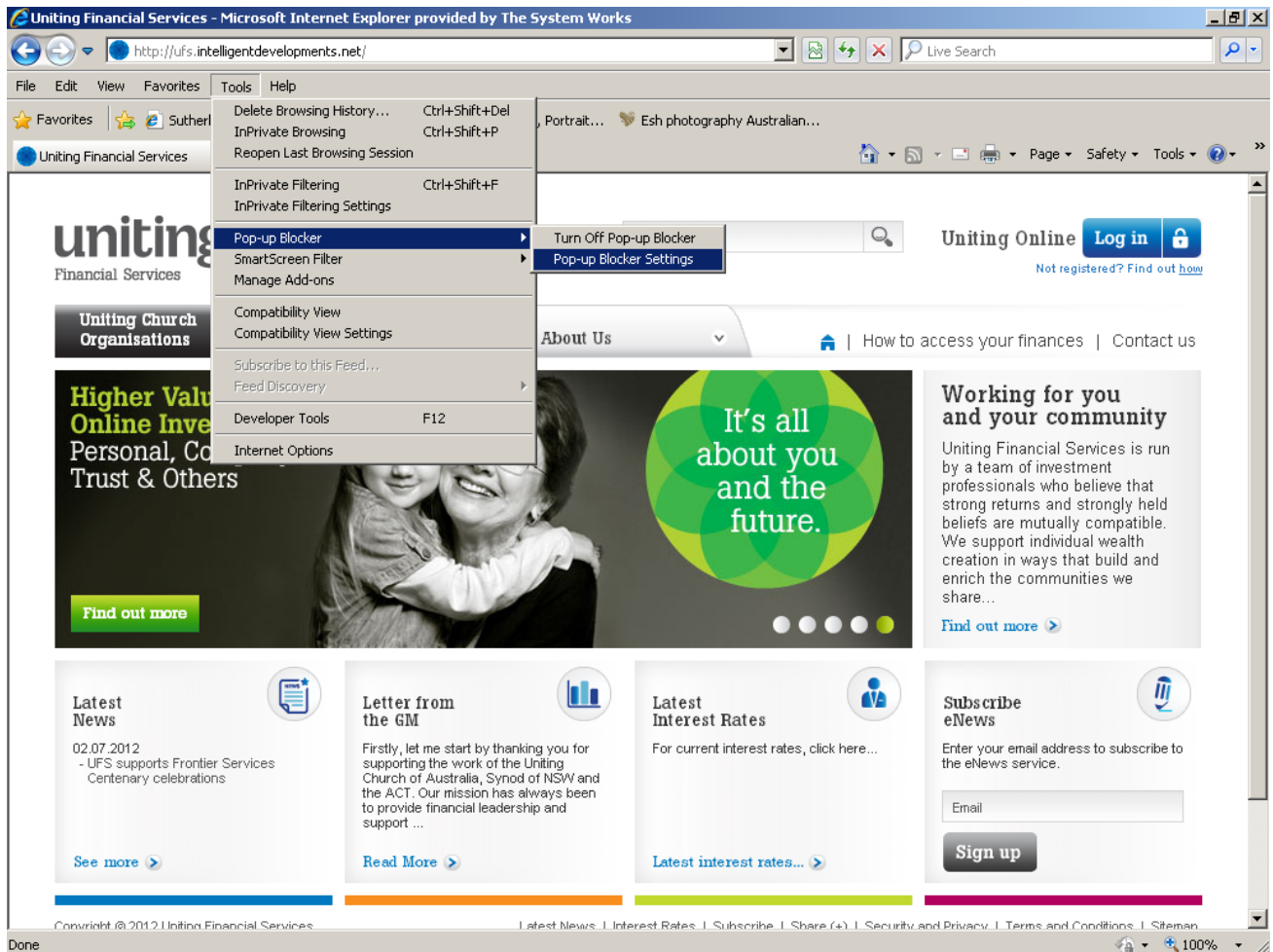
Date	Reason	Version Number	Altered By
7 Aug 08	Updated	1_3	Les Bannister
2 Aug 12	Updated	1_4	John Carruthers

Downloading Transactions from the Internet

This can be done 'off-line' or 'on-line', You should close your browser and restart it before retrying (there is no need to disconnect or re-dial).

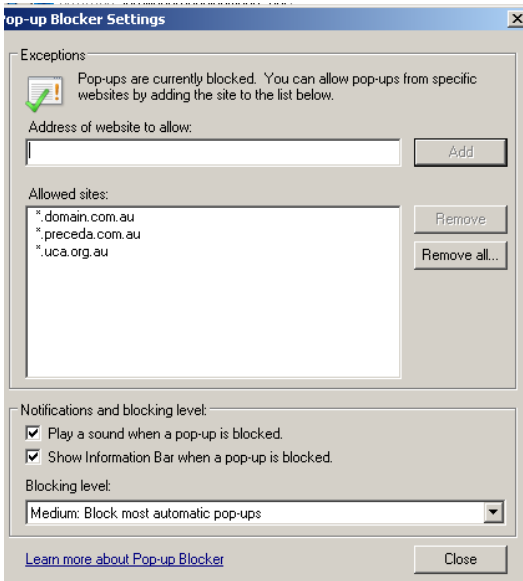
Step 1:

First - Go to Pop-up Blocker and Pop-up Blocker Settings.

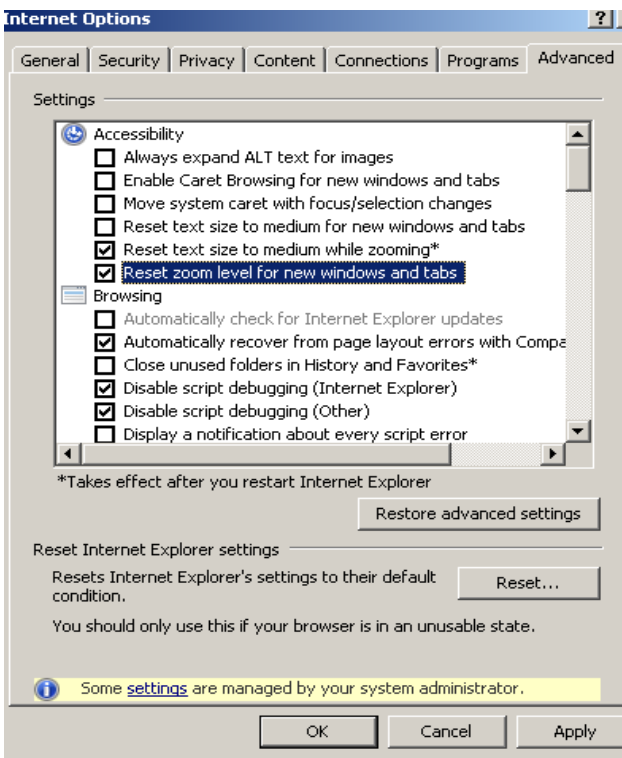


Step 2:

- Enter the web address of *.uca.org.au and click on 'Add'
- Set Filter Level (bottom of window) to Medium.
- Click on Close

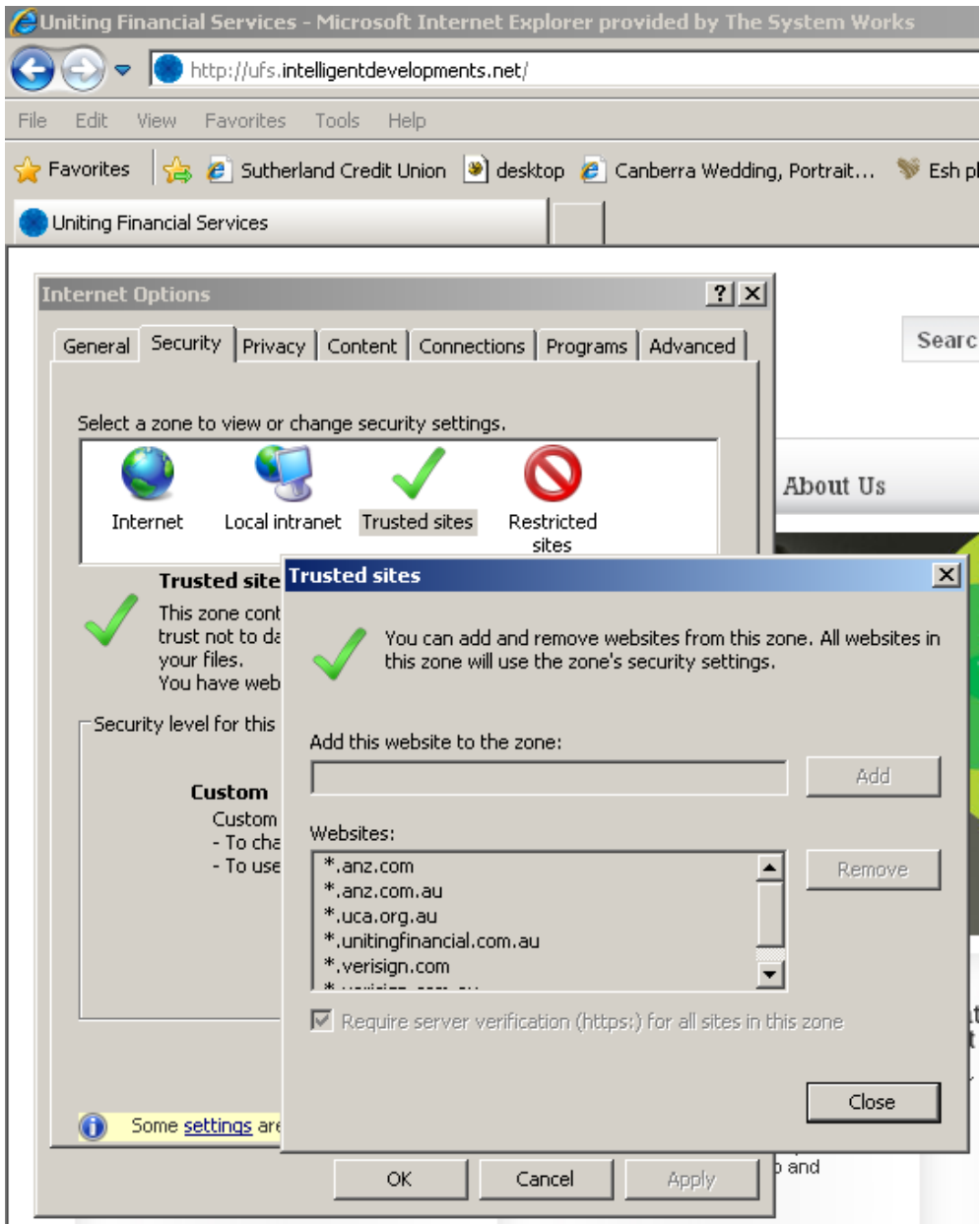


Step 3 - Go to the 'Advanced' tab to select Phishing Filter Settings



Step 4:

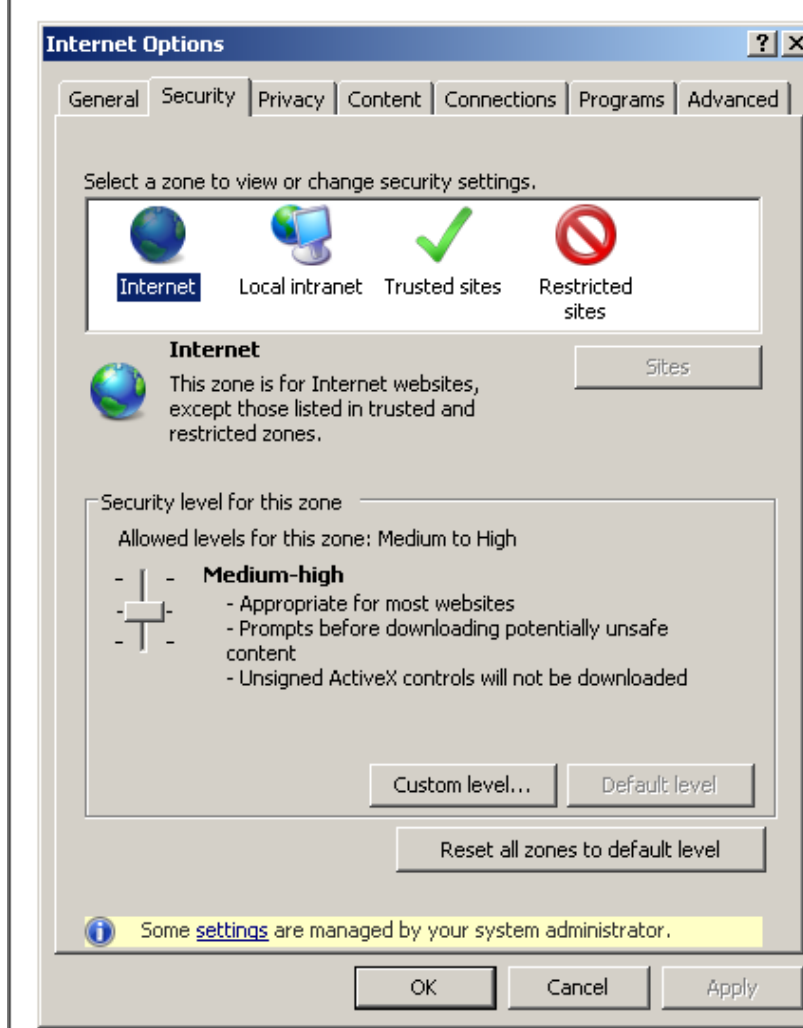
Select Security Tab, Trusted Sites and click on Sites button



Enter web address <https://ucisnsw.uca.org.au> and click on Add

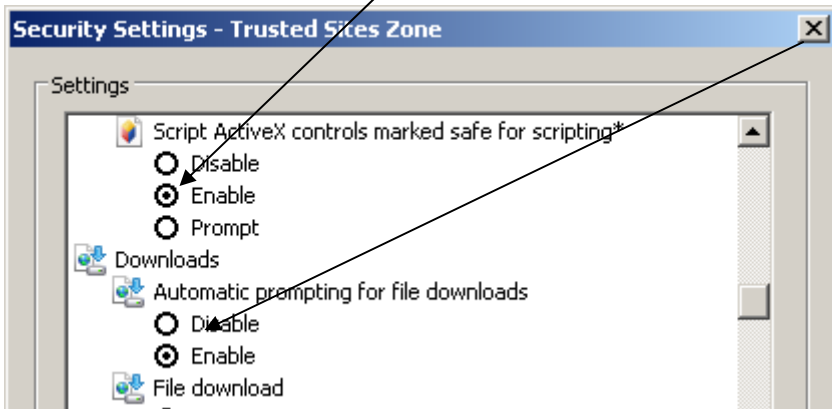
Click on Close

Click on Custom Level near bottom of Window.

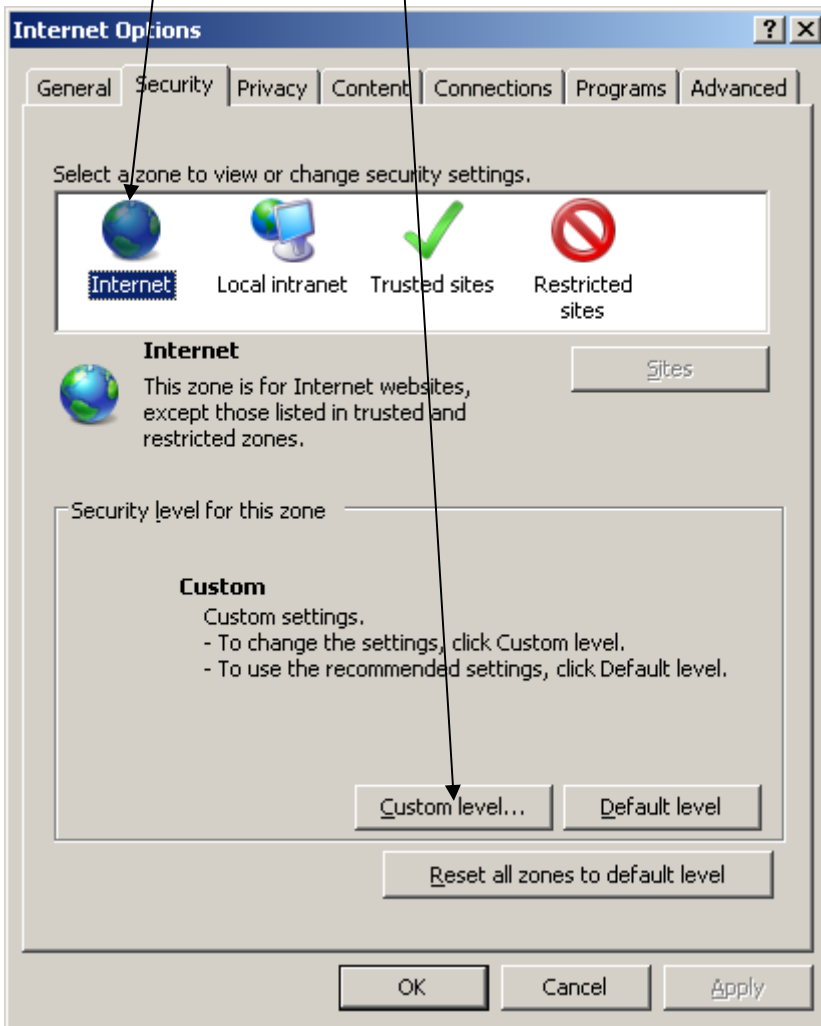


Scroll down until you find Download

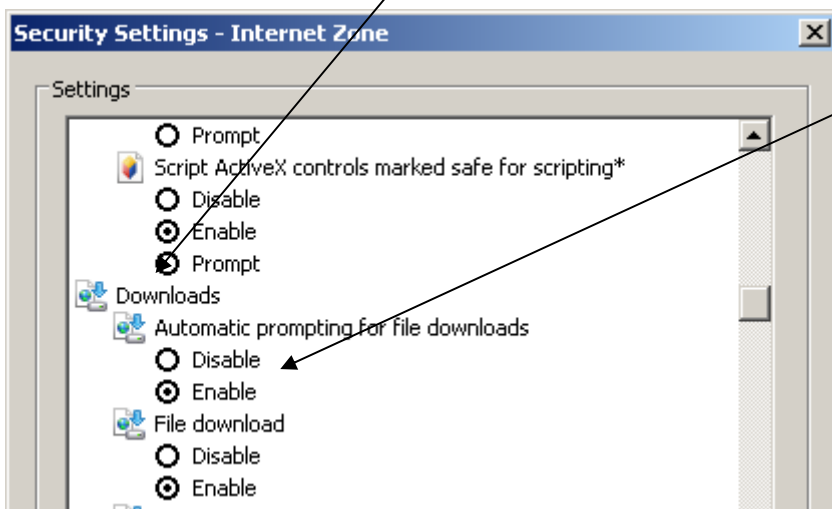
Ensure Automatic prompting for file downloads is set to Enable. If not click in circle next to Enable. Click on OK



Click on Internet and then Custom Level



Scroll down until you find Downloads



Ensure Automatic prompting for file downloads is set to Enable. If not click in circle next to Enable. Click on OK

Click on OK. Close Browser and re-open.