

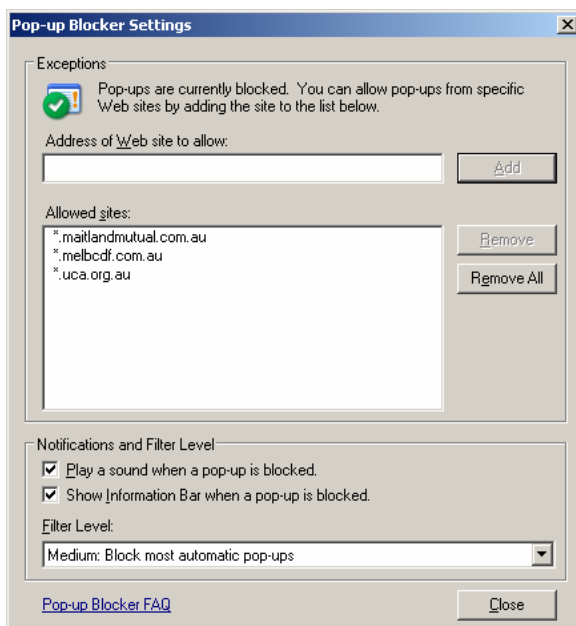
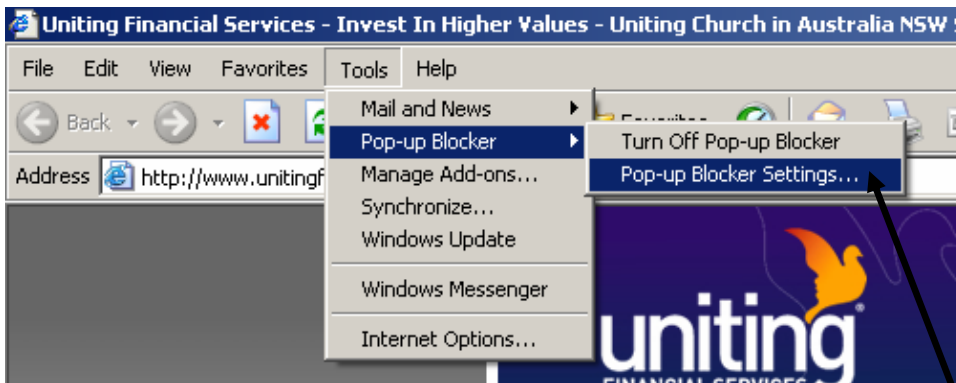
Uniting Online Trouble Shooting Guide



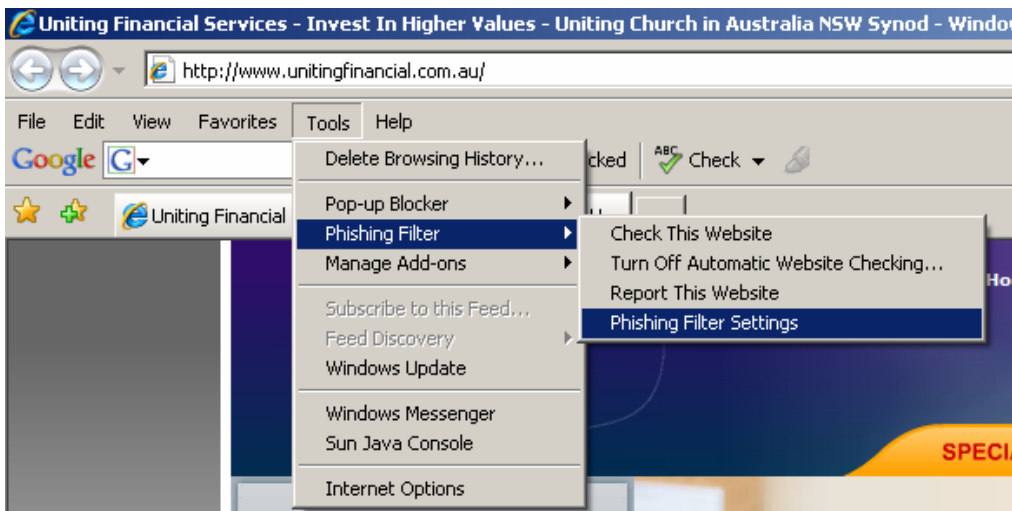
UNITING FINANCIAL SERVICES PO Box A2178 Sydney South NSW 1235
Level 3, 222 Pitt Street Sydney NSW 2000 Phone: 1300 133 673 Fax: (02) 9267 4965
Email: contactus@unitingfinancial.com.au Web: www.unitingfinancial.com.au

Internet Explorer 7

This can be done 'off-line' or 'on-line', that means you do this without being connected to the internet or once you are connected to the internet. After you have made these changes you should close the browser and restart it before retrying (If already connected to the internet you do not need to disconnect and re-dial).

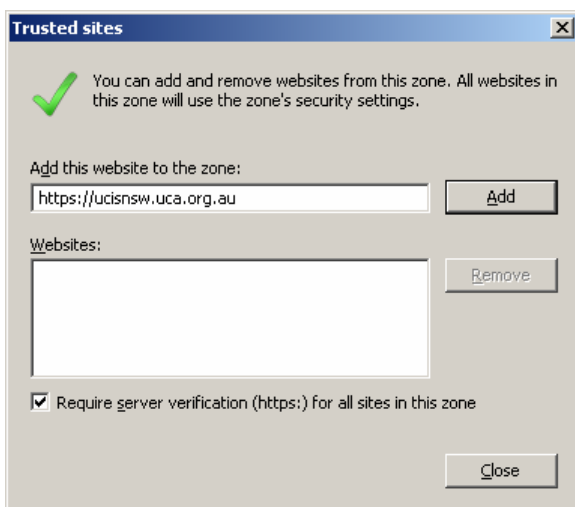
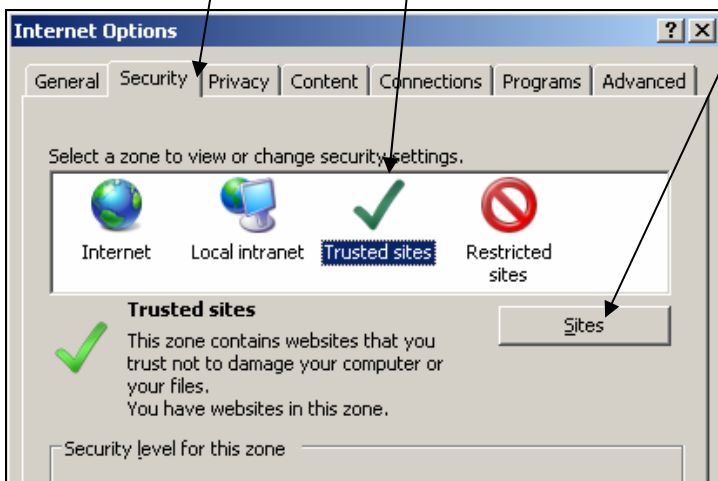


1. First - Go to **Tools, Pop-up Blocker** and **Pop-up Blocker Settings**.
2. Enter the web address of *.uca.org.au and click on Add
3. Set Filter Level (bottom of window) to Medium.
4. Click on Close



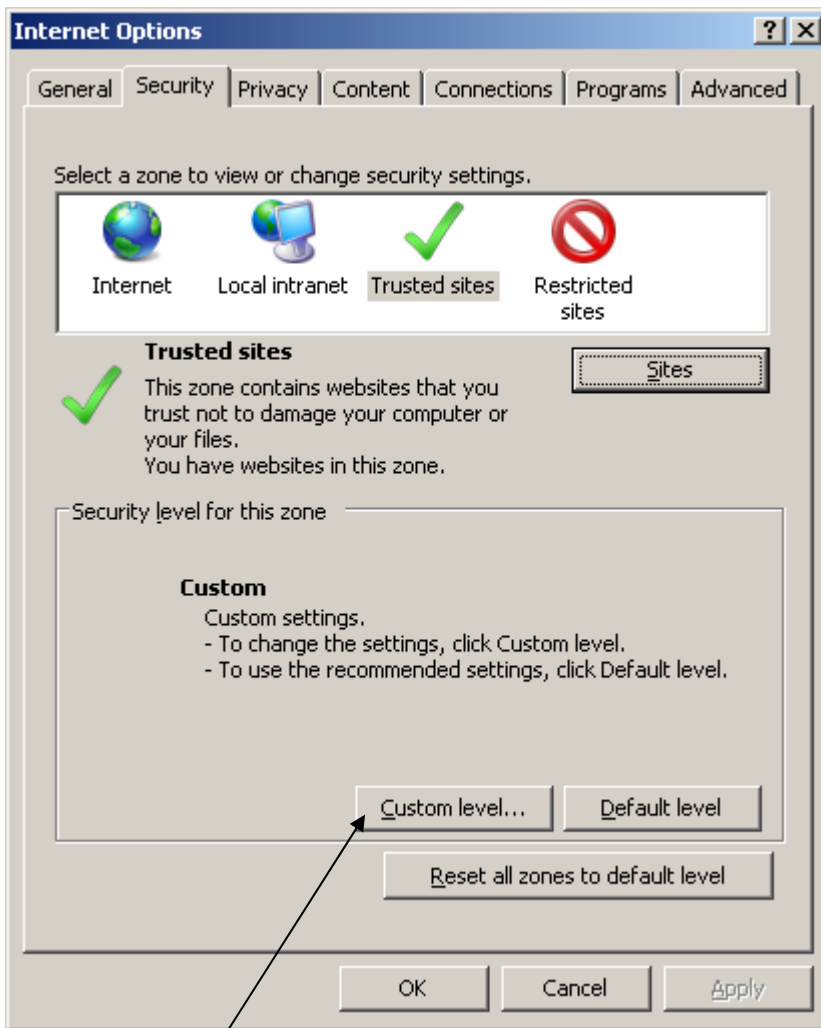
5. Go to **Tools, Phishing Filter** and select **Phishing Filter Settings**

6. Select **Security Tab, Trusted Sites** and click on **Sites** button



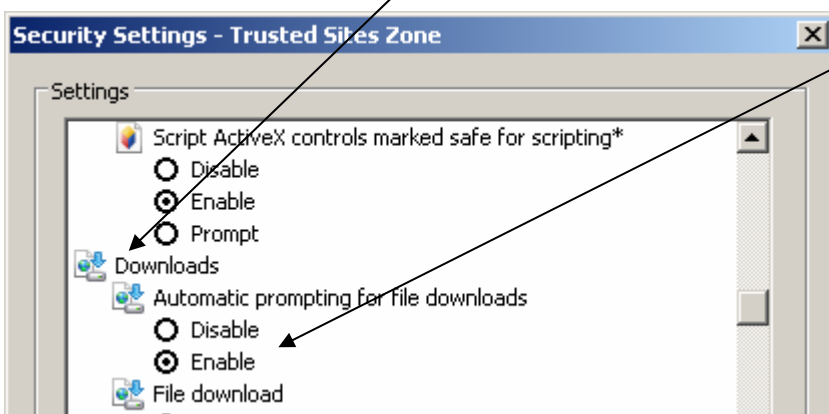
7. Enter **https://ucisnw.uca.org.au** and click on **Add**

8. Click on **Close**



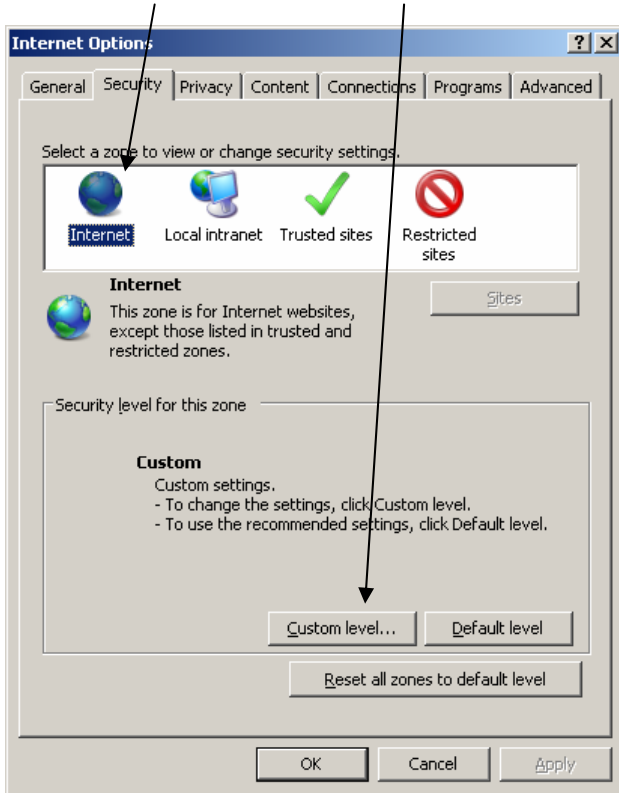
9. Click on **Custom Level** near bottom of Window.

10. Scroll down until you find **Download**

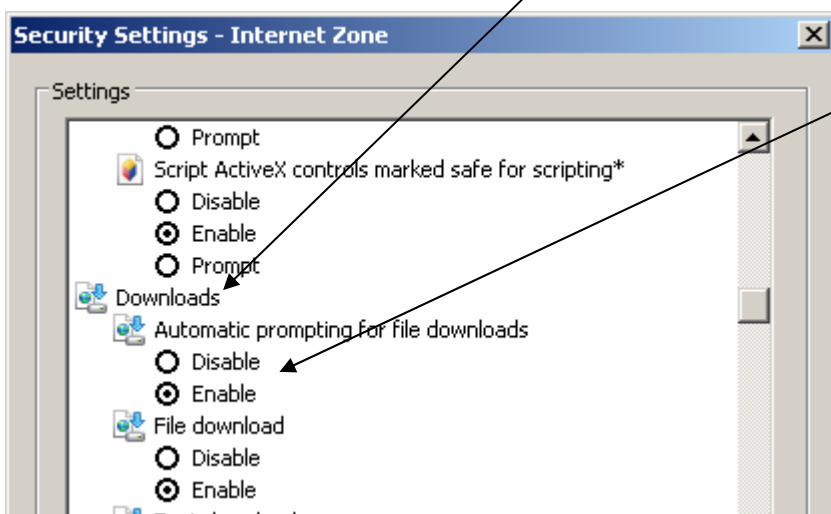


11. Ensure Automatic prompting for file downloads is set to Enable. If not click in circle next to Enable. Click on OK

12. Click on **Internet** and then **Custom Level**



13. Scroll down until you find Downloads



14. Ensure Automatic prompting for file downloads is set to Enable. If not click in circle next to Enable. Click on OK

15. Click on OK.

16. Close Browser and re-open.



Financial services are provided by The Uniting Church (NSW) Trust Association Limited ACN 000 022 480, ABN 89 725 654 978, AFSL 292186 and by The Uniting Church in Australia Property Trust (NSW) ABN 77 005 284 605 pursuant to a s.911A Corporations Act 2001 (Cth.) authorisation and APRA Banking Exemption No.1 of 2016 ("Uniting Financial Services"), for The Uniting Church in Australia, Synod of NSW and the ACT and ASIC Regulatory Guide 87 and ASIC Corporations (Charitable Investment Fundraising) Instrument 2016/813 exemptions. Uniting Financial Services® is a registered trademark of The Uniting Church (NSW) Trust Association Limited and is used with permission by The Uniting Church in Australia Property Trust (NSW). Neither The Uniting Church in Australia, Synod of NSW and the ACT, The Uniting Church in Australia Property Trust (NSW) nor Uniting Financial Services is prudentially supervised by APRA. An investment with or contributions will not benefit from the depositor protection provisions of the Banking Act 1959 (Cth.). All financial services and products are designed for investors who wish to promote religious and charitable purposes and for whom profit considerations are not of primary importance in their decision to invest.