

Financial Hardship Application



For early withdrawals of investments or changes to home, car, personal or other loan repayments



Please send this completed form and any required supporting documentation (refer to the Financial Hardship Fact Sheet available on the Uniting Financial Services website for details) to:

Mail: Uniting Financial Services

Partner Solutions and Support

Level 2, 222 Pitt Street Sydney NSW 2000

Mail: PO Box A2178 Sydney South, NSW 1235

Email: contactus@unitingfinancial.com.au (Note: An email letter of authority must be in place to accept documentation in this format.)



Need help or have a question?

Call us on **1300 133 673**

Visit us at unitingfinancial.com.au

Email us at contactus@unitingfinancial.com.au



It's important to note:

Investments

- If we approve your application any money you leave in your investment will continue to earn the interest rate applicable to the amount of the funds remaining.
- If your financial hardship application is not approved, the remaining period of your Fixed Term Investment or 31 day Roll Investment will be applied. With your Self Help Investment, 31 days' notice will still apply commencing from the date you requested hardship assistance until the expiration of 31 days (if you wish to proceed with your withdrawal).

Loans

If we decline your Financial Hardship Application, you will be expected to make the repayments to *which you originally agreed*.

Please use **BLOCK LETTERS** in **BLACK OR BLUE PEN ONLY**

STEP 1 – YOUR DETAILS

1. Applicant 1

Title

Full name

Company name (if applicable)

Name of Investment or Loan

Investment or Loan No.

Description of Financial Hardship claimed

List of Evidence supporting hardship application which should accompany this form

STEP 1 **STEP 2**

STEP 2 – DECLARATIONS

By signing below:

- I/We declare that all information is true and correct as at the date of this application and
- I/We acknowledge that Uniting Financial Services will rely on the information provided

SIGN HERE

Investor or Borrower 1 Signature:

Print full name

Date / /

If joint Investment or Loan

SIGN HERE

Investor or Borrower 2 Signature:

Print full name

Date / /

IMPORTANT INFORMATION

At Uniting Financial Services, we're committed to ensuring the confidentiality and security of your personal information. We are bound by the Privacy Act 1988, including the Australian Privacy Principles (APPs) set out in that Act, to guide us in our responsible collection, use, handling and disclosure of your personal information. Uniting Financial Services collects the personal information – including any sensitive information that may be set out in this Financial Hardship Application and any subsequent dealings with you for the purposes of assessing your application for hardship relief. That personal information will be retained by Uniting Financial Services as part of the records we hold regarding your accounts. If the information is not complete or accurate this may affect Uniting Financial Service's ability to assist you. Our Privacy Policy contains information about how you can access your personal information that we hold and seek the correction of that information; and how you may complain about a breach of the Australian Privacy Principles, and how we will deal with such a complaint. If you would like further information regarding privacy, you can review our current Privacy Policy online at unitingfinancial.com.au or request a copy by either calling or writing to us.

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STEP 1 STEP 2