

IMPORTANT ANNOUNCEMENT

Updates to Uniting Online

At Uniting Financial Services (UFS), we are continually reviewing and updating our online portal, Uniting Online to improve the user experience.

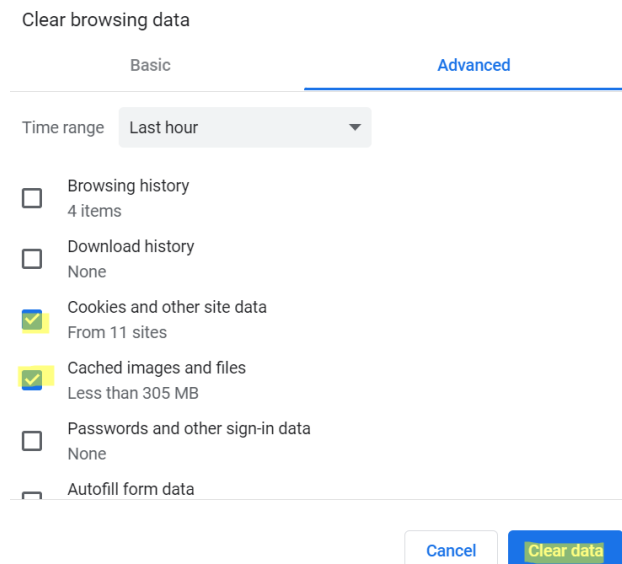
Following an upgrade this week, we are aware that some users may be experiencing formatting issues, making it difficult to view their information on the portal. If you are experiencing this issue, please follow these steps:

1. Do not use any saved links to access Uniting Online

Instead to go directly to the UFS website and access Uniting Online from there.

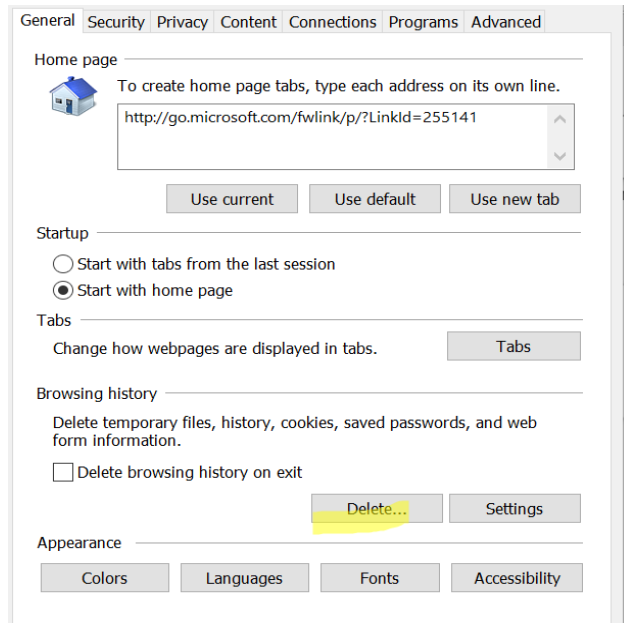
2. Clear the cache on your computer or device

- a) If you are a Google Chrome user, go to Settings, click on Privacy and Security, then Clear Browsing Data. You should then click the Advanced tab and clear cookies and cached images and files, as shown below.

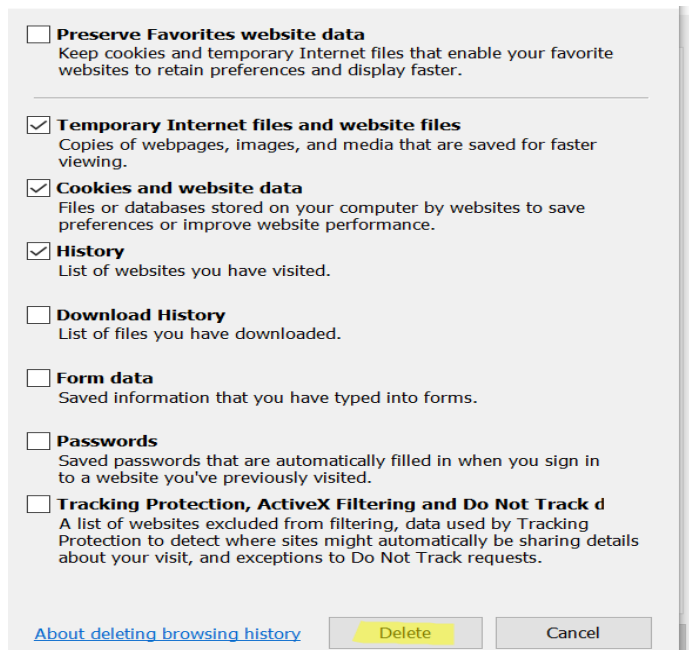




b) Internet Explorer users should go to Settings, select the General tab, select Start with homepage and Delete, as shown below.



From there, select Temporary Internet files, Cookies and website data and History and click delete, as shown here.



If you require further information or assistance, please contact one of our Partner Solutions and Support team members on 1300 133 673 or via email.